

LV=, Pynes Hill House, Rydon Lane, Exeter, EX2 5SP
 Tel 0845 640 5273 For Textphone: first dial 18001 Fax 01392 287287

To help continually improve customer service, calls may be monitored and/or recorded. LV= and Liverpool Victoria are trade marks of Liverpool Victoria Friendly Society Limited and LV= and Liverpool Victoria are trading styles of the Liverpool Victoria group of companies. Liverpool Victoria Friendly Society Limited (LVFS) is authorised and regulated by the Financial Services Authority, register number 110035. LVFS is a member of the ABI, AFS and ILAG. Registered address for all companies: County Gates, Bournemouth BH1 2NF.

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own bank or building society.
 - If the amounts to be paid, or the payment dates change, LV= will notify you 10 working days in advance of your account being debited or as otherwise agreed.
 - If an error is made by LV= or your bank or building society, you are guaranteed a full and immediate refund from your branch of the amount paid.
 - You can cancel a Direct Debit at any time by writing to your bank or building society. Please also send a copy of your letter to LV=.
- This guarantee should be detached and retained by the payer.

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Instruction to your Bank or Building Society to pay by Direct Debits

Please fill in the whole form and send it to: LV=, Pynes Hill House, Rydon Lane, Exeter EX2 5SP

Please ensure you complete all details



1. Name and full postal address of your Bank or Building Society

To: The Manager
Bank or Building Society
Address
Postcode

2. Name(s) of account holder(s)

3. Branch sort code (from the top right hand corner of your cheque)

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Originator's Identification Number 990262

4. Bank or Building Society account No.

5. For completion by LV=

6. Instruction to your Bank or Building Society

Please pay Liverpool Victoria Friendly Society Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by The Direct Debit Guarantee. I understand that this Instruction may remain with Liverpool Victoria Friendly Society Limited and, if so, details will be passed electronically to my Bank/Building Society.

Signature **X**

Date **X**

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.